

We offer a significant number of procedures and services

- ~ Adolescent Medicine
- ~ Adult medicine (especially management of high blood pressure and diabetes)
- ~ Dermatological Care (acne and removal of skin cancers, warts, etc)
- ~ Dietary Counseling/Education
- ~ Emergency Room Care
- ~ Inpatient medical care (including management of acute MI, heart failure, pneumonia, etc.)
- ~ Laceration repair
- ~ Mental Health Services (including treatment for depression, anxiety, mental illness, etc.)
- ~ Minor surgery (including ingrown toenail removal)
- ~ Newborn Care
- ~ Pediatric Care and Immunizations
- ~ Pre-operative examination
- ~ Referral to specialists for management of complex disease states.
- ~ Routine Gynecologic Care (including pap smears, annual exams and hormone replacement therapy)
- ~ Routine orthopedics (including sprains, some fractures, joint injection, foot problems and initial assessment regarding sports injuries)
- ~ Smoking Cessation Counseling
- ~ Urologic Care (including prostate and impotence problems)

OUR WALK-IN POLICY

If you have an emergency, we will do the best we can to accommodate you. We prefer that you call for an appointment, but if we cannot see you we may refer you to an Emergency Room.

ADMINISTRATIVE DETAILS

All fees or copayments will be **due in full** at the time of visit.

Please also pay attention to the specific requirements of your insurance plan. Some plans require that you obtain lab or be admitted to particular facilities. It is in your best interests to be aware of which ones you should go to. We are not always aware of the specific requirements of your plans.

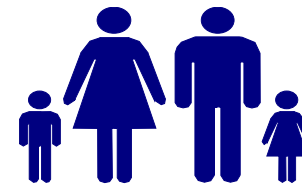
WHAT ELSE SHOULD I KNOW??

If you have any problems, or questions about office policy or procedures or a complaint, please feel free to tell one of our staff.

Call 275-4656

Family Medicine

**the medicine that
specializes in YOU!**



***Christine L. Mills Smith,
M.D., L.L.C.***

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WHAT IS FAMILY MEDICINE?

Family Practice is a relatively “new” specialty that is different than “General Practice.” Doctors who specialize in Family Medicine put an emphasis on preventative care and taking care of the “whole person.” They also complete a Family Medicine Residency and can be Board Certified in Family Medicine. Dr. Smith is licensed by the State Board of Medical Examiners for the State of Louisiana. She is Board Certified by the American Board of Family Medicine, and recertifies on a regular basis.

HOURS OF OPERATION

We are open from 9:00 a.m. to 4:30 p.m. Monday through Thursday and 9:00 to 12:00 on Fridays for routine appointments.

There is someone on call 24 hours a day that can be reached through the main clinic number.

Please reserve routine appointment calls or routine prescription refills for normal business hours.

OUR FOCUS IS PATIENT CARE

We are dedicated to serving the needs of our patients. We know that you may have special needs on occasion. Please be courteous to our staff and allow us advance notice if you will need any prescription refills. There may be instances when you may need to make an appointment.

HOSPITAL AFFILIATIONS

Dr. Smith admits her hospital patients primarily to :

OUR LADY OF THE LAKE REGIONAL
MEDICAL CENTER

HOW TO GET THE MOST OUT OF YOUR CLINIC VISIT

At every visit you should bring your medicines or a list of medications you take,

including herbal supplements or vitamins. Please arrive a few minutes early in order to fill out any paperwork or update your information.

Please also feel free to make notes or a list of things to discuss with your provider.

PHONE CALLS

Our phones are frequently busy due to the number of calls we receive. We may ask you to leave a message on the voice mail in order to expedite your call. We will return your call as soon as possible.

Please help us with the volume of calls by obtaining routine refills when you are in for your appointment.

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